

monitor

MOBILE

MONITOR in Your Pocket

MONITOR Mobile is an application for smart phones and tablet computers. Using MONITOR Mobile you can get direct access to your MONITOR system. The application makes it possible for you to see information about customers, quotes, create customer orders, parts, service orders, product register (serial numbers) and supplier invoices to authorize. You can also see key ratios loaded from MONITOR.



Full Control Using Key Ratios

For you to make correct decisions for the company it is important that you are well informed about the business. Key Ratio is a feature in which you can see the Start page in MONITOR providing a summary of the different key ratios in gauges, charts and tables. Using this current and correct information, you can then make a well-informed decision.



System Requirements

MONITOR Mobile is available for smart phones and tablet computers with operating system iOS 5 or later and Android 2.2 or later.

In order to use the application you need an Internet connection, version 7.3 or later of MONITOR, and also a separate software on your MONITOR server. Service Order, Product Register and Authorize Supplier Invoices are new features available in version 8.0. MONITOR Mobile is delivered by Monitor ERP System AB.

 iPhone

 ANDROID

Functions

Below you will see information about the different functions in MONITOR Mobile:

Customers

Here you can search for customers, view contact information, edit existing references and add new ones as well as call or send SMS/e-mail to a customer. You can also select by your own customers. You can view and write in the CRM log. You can also show linked e-mail messages.

Quotes

In this part of the application you can see "your" current quotes. It is also possible to view all open quotes. You can view both header and rows of the quote.

Parts

This function corresponds to the Part Info where you can search for parts and then load a planning chart containing both balance and available balance. You can also see supplier links, sales prices, and general info under different tabs.

Activities

In the Activity List you can view all overdue activities from the CRM. Here you may choose an activity, contact the customer and also end the activity, if required. After that you can make a note in the log.

Customer Orders

Here you will find similar functions as in the Customer Order Info in the MONITOR system. You can for example see which status a certain customer order has and also see status for linked manufacturing orders, if any.

Service Management

Here a service technician can see planned service tasks and it is also possible to report time, material and enter comments. This means that that a complete reporting can be made in the field.

Product Register

Here you will see previously finished service engagements, service plan and event log. Here you can also register your measured values such as meter readings, running time, and number of cycles.

Authorize Supplier Invoices

Here you can authorize invoices. In addition to basic information about the invoice, you can also see the scanned invoice image, authorization flow, coding records and logs. You can authorize the invoice, forward it to another signer as well as not authorize it. You can also code the invoice and enter a comment in connection with performing any of the actions mentioned. Inter-company functions are supported.

Prices

MONITOR Mobile server:

SEK 5000 + SEK 1000 / year

Mobile application license: SEK 900 / each / year

Notice: In order to edit in the MONITOR Mobile it requires besides a Mobile user, also a regular MONITOR-user in the ERP system.

Service Management: Just a Mobile user is enough to report, enter comments, etc.