

Approved Sub-Processors – Monitor ERP System, 556071-3454

Processor to Sub-Processor

Processing of personal data between two data processors, where Monitor ERP System AB acts as a processor for the controller through Personal Data Processing Agreement.

Sub-processor name	Purpose	Description of processing	Location
Monitor ERP System Finland AB	Customer support, Business consultant	Processes customer data in connection with support cases and business consulting for customers operating in Finland.	Finland
Monitor ERP System Sdn Bhd	Customer support, Development	Processes customer data only as necessary for support, development, system improvements, and quality assurance.	Malaysia
Monitor ERP System Polska Sp. z o.o	Customer support, Business consultant, Development	Processes customer data only as necessary for support, development, system improvements, and quality assurance.	Poland
Monitor ERP System Norge AS	Customer support, Business consultant	Processes customer data in connection with support and consulting services for Norwegian customers.	Norway
Monitor ERP System GmbH	Customer support, Business consultant	Processes customer data for support and consulting services for customers operating in Germany.	Germany
Monitor ERP System A/S	Customer support, Business consultant	Processes customer data in connection with support and business consulting for Danish customers.	Denmark

Monitor ERP System UK Ltd	Customer support, Business consultant	Processes customer data in connection with support and business consulting for UK customers.	United Kingdom
Rocksoft OÜ	Customer support, Business consultant	Processes customer data in connection with support and consulting for customers operating in Estonia.	Estonia
Progresyvūs Verslo Sprendimai UAB	Business consultant	Processes customer data during business consulting for customers operating in Lithuania.	Lithuania
PBS LV SIA	Customer support, Business consultant	Processes customer data in connection with support and business consulting for customers operating in Latvia.	Latvia
M ERP SISTEM d.o.o.	Customer support, Business consultant	Processes customer data in connection with support and consulting for customers operating in Slovenia.	Slovenia
Netred AB	Customer support, Business consultant, Development	Processes customer data during system development and consulting for Swedish customers.	Sweden
Ark i Tidaholm AB	Customer support, Business consultant	Processes customer data during business consulting for Swedish customers.	Sweden
Pär Åkerström IT AB	Business consultant	Processes customer data during business consulting for Swedish customers.	Sweden
Mixa Företagsservice AB	Business consultant	Processes customer data during business consulting for Swedish customers.	Sweden

Findity AB	Expense management	Processing personal data in connection with expense management when the option Monitor Expense is activated.	EU
Crediflow AB	Invoice management, invoice interpretation	Processes personal data in connection with invoice handling and interpretation services when that option is activated.	Sweden
Microsoft Corporation	System functionality	When AI functionality in Monitor is activated (opt-in), personal data may be processed in real time by Microsoft Corporation through the Azure OpenAI Service.	Sweden
Oracle Svenska AB	Public Cloud Service Provider, hosting of Monitor Cloud Service	Oracle processes personal data strictly to provide contracted services. Only applicable to customers that order Monitor Cloud Services to be delivered by Public Cloud Service Provider.	According to agreement

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Controller to Processor

Processing of personal data where the data is transferred from a controller to a processor, with Monitor ERP System AB acting as the data controller.

Sub-processor name	Purpose	Description of processing	Location
Monitor ERP System (Shanghai) Co., Ltd.	Sales support	Processing of contact information for sales opportunities in the relevant region.	China
Talentech AB	Subcontractor, recruitment system	Processes personal data on behalf of Monitor in connection with recruitment activities, including handling of job applications and candidate information.	Europe
Trippus Event Solutions AB	Signup registration, and billing in connection with events	Processes personal data for event registration, communication, and billing related to events organized by Monitor.	Europe
Crediflow AB	Invoice management, invoice interpretation	Processes personal data in connection with invoice handling and interpretation services used by Monitor.	Sweden
Google Analytics	Marketing, campaigns	Tracks user behavior globally on websites, including IP addresses and interaction data, to support marketing analysis and optimization. Collects anonymized or pseudonymized user behavior data on websites to analyze the effectiveness of marketing campaigns.	Global
Atea Sverige AB	Recovery of used IT equipment for deletion and restoration, or destruction	Handles IT equipment that may contain personal data, ensuring secure deletion, restoration, or destruction in compliance with data protection regulations.	Sweden