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5	Organizational controls		Applicable	Reason for
				selection
5.1	Policies for information	Control	Yes	Internal/External
	security	Information security policy and topic-specific policies shall be defined,		context analysis
		approved by management, published, communicated to and		
		acknowledged by relevant personnel and relevant interested parties, and		
		reviewed at planned intervals and if significant changes occur.		
5.2	Information security roles	Control	Yes	Internal/External
	and responsibilities	Information security roles and responsibilities shall be defined and		context analysis
		allocated according to the organization needs.		
5.3	Segregation of duties	Control	Yes	Internal/External
		Conflicting duties and conflicting areas of responsibility shall be		context analysis
		segregated.		



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5.4	Management	Control	Yes	Internal/External
	responsibilities	Management shall require all personnel to apply information security in		context analysis
		accordance with the established information security policy, topic-specific		
		policies and procedures of the organization.		
5.5	Contact with authorities	Control	Yes	Internal/External
		The organization shall establish and maintain contact with relevant authorities.		context analysis
5.6	Contact with special	Control	Yes	Internal/External
	interest groups	The organization shall establish and maintain contact with special interest		context analysis
		groups or other specialist security forums and professional associations.		
5.7	Threat intelligence	Control	Yes	Risk analysis
		Information relating to information security threats shall be collected and		
		analysed to produce threat intelligence.		
5.8	Information security in	Control	Yes	Risk analysis
	project management	Information security shall be integrated into project management.		
5.9	Inventory of information	Control	Yes	Risk analysis
	and other associated	An inventory of information and other associated assets, including		
	assets	owners, shall be developed and maintained.		
5.10	Acceptable use of	Control	Yes	Risk analysis
	information and other	Rules for the acceptable use and procedures for handling information and		
	associated assets	other associated assets shall be identified, documented and implemented.		
5.11	Return of assets	Control	Yes	Risk analysis
		Personnel and other interested parties as appropriate shall return all the		
		organization's assets in their possession upon change or termination of		
		their employment, contract or agreement.		



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5.12	Classification of	Control	Yes	Risk analysis
	information	Information shall be classified according to the information security needs		
		of the organization based on confidentiality, integrity, availability and		
		relevant interested party requirements.		
5.13	Labelling of information	Control	Yes	Risk analysis
		An appropriate set of procedures for information labelling shall be		
		developed and implemented in accordance with the information clas-		
		sification scheme adopted by the organization.		
5.14	Information transfer	Control	Yes	Risk analysis
		Information transfer rules, procedures, or agreements shall be in place for		
		all types of transfer facilities within the organization and between the		
		organization and other parties.		
5.15	Access control	Control	Yes	Risk analysis
		Rules to control physical and logical access to information and other		
		associated assets shall be established and implemented based on		
		business and information security requirements.		
5.16	Identity management	Control	Yes	Risk analysis
		The full life cycle of identities shall be managed.		
5.17	Authentication	Control	Yes	Risk analysis
	information	Allocation and management of authentication information shall be		
		controlled by a management process, including advising personnel on		
		appropriate handling of authentication information.		
5.18	Access rights	Control	Yes	Risk analysis
		Access rights to information and other associated assets shall be		
		provisioned, reviewed, modified and removed in accordance with the		
		organization's topic-specific policy on and rules for access control.		



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5.19	Information security in	Control	Yes	Risk analysis
	supplier relationships	Processes and procedures shall be defined and implemented to manage		
		the information security risks associated with the use of supplier's		
		products or services.		
5.20	Addressing information	Control	Yes	Risk analysis
	security within supplier	Relevant information security requirements shall be established and		
	agreements	agreed with each supplier based on the type of supplier relationship.		
5.21	Managing information	Control	Yes	Risk analysis
	security in the	Processes and procedures shall be defined and implemented to manage		
	information and commu-	the information security risks associated with the ICT products and		
	nication technology (ICT)	services supply chain.		
	supply chain			
5.22	Monitoring, review and	Control	Yes	Risk analysis
	change management of	The organization shall regularly monitor, review, evaluate and manage		
	supplier services	change in supplier information security practices and service delivery.		
5.23	Information security for	Control	Yes	Risk analysis
	use of cloud services	Processes for acquisition, use, management and exit from cloud services		
		shall be established in accordance with the organization's information		
		security requirements.		
5.24	Information security	Control	Yes	Risk analysis
	incident management	The organization shall plan and prepare for managing information security		
	planning and preparation	incidents by defining, establishing and communicating information		
		security incident management processes, roles and responsibilities.		
5.25	Assessment and decision	Control	Yes	Risk analysis
	on information security	The organization shall assess information security events and decide if		
	events	they are to be categorized as information security incidents.		



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5.26	Response to information	Control	Yes	Risk analysis
	security incidents	Information security incidents shall be responded to in accordance with		
		the documented procedures.		
5.27	Learning from	Control	Yes	Risk analysis
	information security	Knowledge gained from information security incidents shall be used to		
	incidents	strengthen and improve the information security controls.		
5.28	Collection of evidence	Control	Yes	Risk analysis
		The organization shall establish and implement procedures for the		
		identification, collection, acquisition and preservation of evidence related		
		to information security events.		
5.29	Information security	Control	Yes	Risk analysis
	during disruption	The organization shall plan how to maintain information security at an		
		appropriate level during disruption.		
5.30	ICT readiness for	Control	Yes	Risk analysis
	business continuity	ICT readiness shall be planned, implemented, maintained and tested		
		based on business continuity objectives and ICT continuity requirements.		
5.31	Legal, statutory,	Control	Yes	Risk analysis
	regulatory and	Legal, statutory, regulatory and contractual requirements relevant to		
	contractual requirements	information security and the organization's approach to meet these		
		requirements shall be identified, documented and kept up to date.		
5.32	Intellectual property	Control	Yes	Risk analysis
	rights	The organization shall implement appropriate procedures to protect		
		intellectual property rights.		
5.33	Protection of records	Control	Yes	Risk analysis
		Records shall be protected from loss, destruction, falsification,		
		unauthorized access and unauthorized release.		



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5.34	Privacy and protection of	Control	Yes	Risk analysis
	personal identifiable	The organization shall identify and meet the requirements regarding the		
	information (PII)	preservation of privacy and protection of PII according to applicable laws		
		and regulations and contractual requirements.		
5.35	Independent review of	Control	Yes	Risk analysis
	information security	The organization's approach to managing information security and its		
		implementation including people, processes and technologies shall be		
		reviewed independently at planned intervals, or when significant changes		
		occur.		
5.36	Compliance with	Control	Yes	Risk analysis
	policies, rules and	Compliance with the organization's information security policy, topic-		
	standards for information	specific policies, rules and standards shall be regularly reviewed.		
	security			
5.37	Documented operating	Control	Yes	Risk analysis
	procedures	Operating procedures for information processing facilities shall be		
		documented and made available to personnel who need them.		
6	People controls			
6.1	Screening	Control	Yes	Risk analysis
		Background verification checks on all candidates to become personnel		
		shall be carried out prior to joining the organization and on an ongoing		
		basis taking into consideration applicable laws, regulations and ethics and		
		be proportional to the business requirements, the classification of the		
		information to be accessed and the perceived risks.		
6.2	Terms and conditions of	Control	Yes	Risk analysis
	employment	The employment contractual agreements shall state the personnel's and		
		the organization's responsibilities for information security.		



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6.3	Information security	Control	Yes	Risk analysis
	awareness, education	Personnel of the organization and relevant interested parties shall receive		
	and training	appropriate information security awareness, education and training and		
		regular updates of the organization's information security policy, topic-		
		specific policies and procedures, as relevant for their job function.		
6.4	Disciplinary process	Control	Yes	Risk analysis
		A disciplinary process shall be formalized and communicated to take		
		actions against personnel and other relevant interested parties who have		
		committed an information security policy violation.		
6.5	Responsibilities after	Control	Yes	Risk analysis
	termination or change of	Information security responsibilities and duties that remain valid after		
	employment	termination or change of employment shall be defined, enforced and		
		communicated to relevant personnel and other interested parties.		
6.6	Confidentiality or non-	Control	Yes	Risk analysis
	disclosure agreements	Confidentiality or non-disclosure agreements reflecting the organization's		
		needs for the protection of information shall be identified, documented,		
		regularly reviewed and signed by personnel and other relevant interested		
		parties.		
6.7	Remote working	Control	Yes	Risk analysis
		Security measures shall be implemented when personnel are working		
		remotely to protect information accessed, processed or stored outside the		
		organization's premises.		
6.8	Information security	Control	Yes	Risk analysis
	event reporting	The organization shall provide a mechanism for personnel to report		
		observed or suspected information security events through appropriate		
		channels in a timely manner.		



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7	Physical controls			
7.1	Physical security perimeters	Control Security perimeters shall be defined and used to protect areas that contain	Yes	Risk analysis
7.2	Physical entry	information and other associated assets.  Control	Yes	Risk analysis
		Secure areas shall be protected by appropriate entry controls and access points.		,
7.3	Securing offices, rooms and facilities	Control  Physical security for offices, rooms and facilities shall be designed and implemented.	Yes	Risk analysis
7.4	Physical security monitoring	Control Premises shall be continuously monitored for unauthorized physical access.	Yes	Risk analysis
7.5	Protecting against physical and environmental threats	Control Protection against physical and environmental threats, such as natural disasters and other intentional or unintentional physical threats to infrastructure shall be designed and implemented.	Yes	Risk analysis
7.6	Working in secure areas	Control Security measures for working in secure areas shall be designed and implemented.	Yes	Risk analysis
7.7	Clear desk and clear screen	Control  Clear desk rules for papers and removable storage media and clear screen rules for information processing facilities shall be defined and appropriately enforced.	Yes	Risk analysis
7.8	Equipment siting and protection	Control  Equipment shall be sited securely and protected.	Yes	Risk analysis



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7.9	Security of assets off-	Control	Yes	Risk analysis
	premises	Off-site assets shall be protected.		
7.10	Storage media	Control	Yes	Risk analysis
		Storage media shall be managed through their life cycle of acquisition,		
		use, transportation and disposal in accordance with the organization's		
		classification scheme and handling requirements.		
7.11	Supporting utilities	Control	Yes	Risk analysis
		Information processing facilities shall be protected from power failures		
		and other disruptions caused by failures in supporting utilities.		
7.12	Cabling security	Control	Yes	Risk analysis
		Cables carrying power, data or supporting information services shall be		
		protected from interception, interference or damage.		
7.13	Equipment maintenance	Control	Yes	Risk analysis
		Equipment shall be maintained correctly to ensure availability, integrity		
		and confidentiality of information.		
7.14	Secure disposal or re-use	Control	Yes	Risk analysis
	of equipment	Items of equipment containing storage media shall be verified to ensure		
		that any sensitive data and licensed software has been removed or		
		securely overwritten prior to disposal or re-use.		
8	Technological controls			·
8.1	User end point devices	Control	Yes	Risk analysis
		Information stored on, processed by or accessible via user end point		
		devices shall be protected.		
8.2	Privileged access rights	Control	Yes	Risk analysis
		The allocation and use of privileged access rights shall be restricted and		
		managed.		



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8.3	Information access	Control	Yes	Risk analysis
	restriction	Access to information and other associated assets shall be restricted in		
		accordance with the established topic-specific policy on access control.		
8.4	Access to source code	Control	Yes	Internal/External
		Read and write access to source code, development tools and software		context analysis
		libraries shall be appropriately managed.		
8.5	Secure authentication	Control	Yes	Risk analysis
		Secure authentication technologies and procedures shall be implemented		
		based on information access restrictions and the topic-specific policy on		
		access control.		
8.6	Capacity management	Control	Yes	Risk analysis
		The use of resources shall be monitored and adjusted in line with current		
		and expected capacity requirements.		
8.7	Protection against	Control	Yes	Risk analysis
	malware	Protection against malware shall be implemented and supported by		
		appropriate user awareness.		
8.8	Management of technical	Control	Yes	Risk analysis
	vulnerabilities	Information about technical vulnerabilities of information systems in use		
		shall be obtained, the organization's exposure to such vulnerabilities shall		
		be evaluated and appropriate measures shall be taken.		
8.9	Configuration	Control	Yes	Risk analysis
	management	Configurations, including security configurations, of hardware, software,		
		services and networks shall be established, documented, implemented,		
		monitored and reviewed.		



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8.10	Information deletion	Control	Yes	Risk analysis
		Information stored in information systems, devices or in any other storage		
		media shall be deleted when no longer required.		
8.11	Data masking	Control	Yes	Risk analysis
		Data masking shall be used in accordance with the organization's topic-		
		specific policy on access control and other related topic-specific policies,		
		and business requirements, taking applicable legislation into		
		consideration.		
8.12	Data leakage prevention	Control	Yes	Risk analysis
		Data leakage prevention measures shall be applied to systems, networks		
		and any other devices that process, store or transmit sensitive information.		
8.13	Information backup	Control	Yes	Risk analysis
		Backup copies of information, software and systems shall be maintained		
		and regularly tested in accordance with the agreed topic-specific policy		
		on backup.		
8.14	Redundancy of	Control	Yes	Risk analysis
	information processing	Information processing facilities shall be implemented with redundancy		
	facilities	sufficient to meet availability requirements.		
8.15	Logging	Control	Yes	Risk analysis
		Logs that record activities, exceptions, faults and other relevant events		
		shall be produced, stored, protected and analysed.		
8.16	Monitoring activities	Control	Yes	Risk analysis
		Networks, systems and applications shall be monitored for anomalous		
		behaviour and appropriate actions taken to evaluate potential infor-mation		
		security incidents.		



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8.17	Clock synchronization	Control	Yes	Risk analysis
		The clocks of information processing systems used by the organization		
		shall be synchronized to approved time sources.		
8.18	Use of privileged utility	Control	Yes	Risk analysis
	programs	The use of utility programs that can be capable of overriding system and		
		application controls shall be restricted and tightly controlled.		
8.19	Installation of software on	Control	Yes	Risk analysis
	operational systems	Procedures and measures shall be implemented to securely manage		
		software installation on operational systems.		
8.20	Networks security	Control	Yes	Risk analysis
		Networks and network devices shall be secured, managed and controlled		
		to protect information in systems and applications.		
8.21	Security of network	Control	Yes	Risk analysis
	services	Security mechanisms, service levels and service requirements of network		
		services shall be identified, implemented and monitored.		
8.22	Segregation of networks	Control	Yes	Risk analysis
		Groups of information services, users and information systems shall be		
		segregated in the organization's networks.		
8.23	Web filtering	Control	Yes	Risk analysis
		Access to external websites shall be managed to reduce exposure to		
		malicious content.		
8.24	Use of cryptography	Control	Yes	Risk analysis
		Rules for the effective use of cryptography, including cryptographic key		
		management, shall be defined and implemented.		



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8.25	Secure development life	Control	Yes	Risk analysis
	cycle	Rules for the secure development of software and systems shall be		
		established and applied.		
8.26	Application security	Control	Yes	Risk analysis
	requirements	Information security requirements shall be identified, specified and		
		approved when developing or acquiring applications.		
8.27	Secure system	Control	Yes	Risk analysis
	architecture and	Principles for engineering secure systems shall be established, docu-		
	engineering principles	mented, maintained and applied to any information system development		
		activities.		
8.28	Secure coding	Control	Yes	Internal/External
		Secure coding principles shall be applied to software development.		context analysis
8.29	Security testing in	Control	Yes	Risk analysis
	development and	Security testing processes shall be defined and implemented in the		
	acceptance	development life cycle.		
8.30	Outsourced development	Control	Yes	Internal/External
		The organization shall direct, monitor and review the activities related to		context analysis
		outsourced system development.		
8.31	Separation of	Control	Yes	Risk analysis
	development, test and	Development, testing and production environments shall be separated		
	production environments	and secured.		
8.32	Change management	Control	Yes	Risk analysis
		Changes to information processing facilities and information systems shall		
		be subject to change management procedures.		
8.33	Test information	Control	Yes	Risk analysis
		Test information shall be appropriately selected, protected and managed.		



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8.34	Protection of information	Control	Yes	Risk analysis
	systems during audit	Audit tests and other assurance activities involving assessment of		
	testing	operational systems shall be planned and agreed between the tester and		
		appropriate management.		
ISO 27017:2	2021 Annex A Cloud service	e extended control set		
CLD.6.3.1	Shared roles and	To clarify the relationship regarding shared roles and responsibilities	Yes	Risk analysis
	responsibilities within a	between the cloud service customer and the cloud service provider for		,
	cloud computing	information security management		
	environment	, ,		
CLD.8.1.5	Removal of cloud service	Assets of the cloud service customer that are on the cloud service	Yes	Risk analysis
	customer assets	provider's premises should be removed, and returned if necessary, in a		
		timely manner upon termination of the cloud service agreement.		
CLD.9.5.1	Segregation in virtual	A cloud service customer's virtual environment running on a cloud service	Yes	Risk analysis
	computing environments	should be protected from other cloud service customers and unauthorized		
		persons.		
CLD.9.5.2	Virtual machine	Virtual machines in a cloud computing environment should be hardened	Yes	Risk analysis
	hardening	to meet business needs.		
CLD.12.1.5	Administrator's	Procedures for administrative operations of a cloud computing	Yes	Risk analysis
	operational security	environment should be defined, documented and monitored.		
CLD.12.4.5	Monitoring of Cloud	The cloud service customer should have the capability to monitor	Yes	Internal/External
	Services	specified aspects of the operation of the cloud services that the cloud		context analysis
		service customer uses.		
CLD.13.1.4	Alignment of security	Upon configuration of virtual networks, consistency of configurations	Yes	Risk analysis
	management for virtual	between virtual and physical networks should be verified based on the		
	and physical networks	cloud service provider's network security policy.		



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## Document changes

Ver	Date	Sign	Note
1.0	2025-09-03	ВЈ	Translated to english. External copy of the internal statement of applicability referenced on the ISO27001:2022 certificate, "Uttalande om tillämplighet (SoA) Monitor Cloud SV.xlsx Version 2.0" https://www.monitorerp.com/media/ck4jlmsd/certificate-iso27001-monitor-cloud-en.pdf

